ALL WEATHER

Limited 10 Year Warranty Product Installed in Hawaii after 12/1/2022

All Weather Architectural Aluminum guarantees to the original consumer purchaser of All Weather Architectural windows or doors installed in a single family home or commercial building by the builder as new construction or by the Original Purchaser as replacements, that All Weather will repair or replace any such products that are defective in materials or workmanship and will pay the costs of all parts, excluding shipping, (for 10 (ten) years). Shipping is FOB point of origin and is the responsibility of the customer. If repair is not possible, then All Weather will, at the Original Purchaser's option, either replace any defective Products or refund the purchase price. All Weather reserves the right to modify or discontinue any of its Products and may substitute current Products and components of equal quality and as similar in appearance as possible. All Weather, at its option, will refinish, at its cost, the exterior painted surface to be similar in appearance to the original exterior surface.

COVERAGE

This warranty extends to the original Purchaser of the Products. The Warranty starts on the invoice date and remains effective as long as the Original Purchaser owns the home.

EXCLUSIONS - THIS WARRANTY DOES NOT COVER

- · Products for which All Weather has not been paid in full
- · Defects related to misuse and abuse
- Normal wear, including discoloration on hardware components finishes
- Minor glass imperfections that are allowable under applicable ASTM or other industry standards. All Weather uses a 6' determination distance whereas the Federal Government (ASTM) allows 10', e.g.
- Condensation, frost, mold, mildew, corrosion, or fungus on product surfaces
- Temporary thermal expansion or bowing resulting from direct sunlight and/or significant differential temperatures between the inside and outside environment
- Defects in exterior finishes, resulting from cracking, peeling, and other loss of adhesion in coastal applications (4 miles from saltwater)
- Natural weathering of exterior finishes
- Damage from acts of nature (e.g. from fire, hurricane, earthquake, etc.)
- Damage from a building settling, structural failures of walls or foundation
- Non-standard installation, including without limitation, units installed in other than vertical plane, sloped glazing, or out of square

- The unit is not installed or maintained in accordance with All Weathers written installation instructions (including glazing instructions) and Care and Maintenance Guide, AAMA standards and applicable building codes
- Improper handling, storage or field mulling
- The use of tints or films. Alterations (including but not limited to customer applied finishes.) or modifications not performed by All Weather.
- The gradual dissipation of inert gas or the amount of inert gas remaining in the product at any time after manufacturing.
- The unit is shattered, cracked, broken or damage for any reason
- The unit is not properly weeped to avoid accumulation of moisture or water
- The unit is subjected to high humidity, including without limitation, installation near pools, hot tubs and saunas.
- The unit was exposed to corrosive materials, including without limitation, sulfur or chlorine.
- The unit was installed in a high altitude application without capillary tubes or has capillary tubes but was not installed in a high altitude application.
- Laminated and Oversized Glass Units The warranty terms applicable to oversized (96x144 inches or greater) and laminated glass units vary by glass manufacturer; contact your Registered Dealer for details.

EXCEPTIONS TO THE 10-YEAR PARTS WARRANTY

The following products and services are not covered by this Warranty and have the different warranty coverage specified below

- Window or door screens 1-year parts
- Electric motors or drive units 1-year parts
- Hardware 1-year parts

DISCLAIMERS AND LIMITATIONS

The warranty is expressly in Lieu of all other oral or written warranties, liabilities or obligations. In no event shall All Weather be liable for consequential or incidental damages of any kind, including any damage to the building, its contents or any person therein, resulting from the breach of any warranty set forth herein. All Weather's obligations under this warranty are expressly conditioned upon payment in full for the products. Some states do not allow limitation on or the exclusion of incidental or consequential damages, so the above exclusions may not apply.

This Warranty gives you specific legal rights and you may have other rights in certain states.

PURCHASE DATE ____

SALES ORDER # ____

HAWAII RESIDENTIAL WARRANTY



To ensure your windows & doors perform at optimum efficiency, you must perform proper care and maintenance. Regular inspections and maintenance will help extend longevity, prevent costly repairs, and protect you from voiding your product's warranty.

ALL WEATHER

For a comprehensive care and maintenance guide please visit **www.allweatheraa.com/faq**

BEFORE YOU START

Do not use the items below on your windows, screens, doors, or hardware. Doing so may void your warranty and/or damage your products.

- A power washer or garden hose.
- Metal tools or sharp objects, like razor blades, putty knives, and abrasive pads.
- Petroleum-based products, abrasive or caustic cleaners/solvents, and hydrochloric/phosphoric acid.

THE BASICS

- Wash your products with light pressure. Excessive scrubbing can lead to damage, like scratches.
- Clean and rinse each window or door individually to prevent cleaning agents from permeating for long periods of time.
- Avoid leaning on your window or door screens.

WHEN TO CLEAN YOUR WINDOWS & DOORS

Clean all components listed in this guide a minimum of once a year. If you live in a coastal area, clean at least once a month.

HOW TO CLEAN YOUR PRODUCTS WINDOWS & DOORS

GLASS

For the best results, clean your glass during cooler temperatures and out of direct sunlight.

- Begin by gently rinsing your glass with clean water to remove dirt and dust particles that can cause scratches during the cleaning process.
- Apply a soft, water-saturated cloth to the glass and gently move back and forth, top to bottom across the surface.
- **3.** If you prefer a pre-mixed glass cleaner, follow the printed instructions carefully.
- Rinse your glass thoroughly with clean water to prevent the cleaning solution from leaving a film on your glass.

FRAMES

- Begin by gently rinsing your glass with clean water to remove dirt and dust particles that can cause scratches during the cleaning process.
- Clean the interior and exterior of your window or door frames with a mixture of mild soap and water. To ensure a safe application, test your cleaning solution on a small area before you apply it to the entire surface.
- **3.** To protect your investment, apply a light car-wax solution to your frames once a year. Make sure to apply the wax after you have cleaned the frames so you do not inadvertently seal corrosive deposits to the frame.

SCREENS

- 1. Carefully remove your screen carefully place it on a clean, flat surface.
- 2. Use a soft brush with a combination of mild soap and water to gently remove dirt and other deposits.
- 3. Rinse thoroughly with clean water.
- 4. Allow your screen to dry completely & carefully re-install.

HARDWARE

- 1. The wheels on your sliding glass door(s) do not need lubrication since they contain a sealed ball bearing housing.
- A light oil lubricant, like mineral oil, or a light plant-based oil may be used to preserve easy operation on hinges, thumb turns, and other moving parts.
- Inspect and clean your weatherstrip with a damp cloth. Rinse and dry the weatherstrip thoroughly. If your weatherstrip is damaged, it will need to be replaced to ensure a proper seal.
- **4.** Routinely inspect and clean your water drainage (weep systems) to maintain proper drainage.
- **5.** Wipe your tracks and sills with a damp cloth or use a vacuum to remove dust and dirt.